



#2 David Robertson
Docket No.: 1614.1084
3-29-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Takashi SHIMADA et al.

Serial No. 09/679,068

Group Art Unit: 2163

Confirmation No. 9496

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MAR 21 2002
Technology Center 2100*

Filed: October 5, 2000

Examiner: David Robertson

For: BUSINESS SUPPORT SYSTEM

COMMUNICATION TO EXAMINER

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In accordance with a telephone conversation with the Examiner David Robertson, the Examiner confirmed the representation at page 3, item 4 of the outstanding Office Action of February 27, 2002 that no Information Disclosure Statement has been filed and no International Search Report has been made available for the parent international application.

Applicants respectfully submit that the Office has lost those IDS materials.

Enclosed is a copy of the post card receipt which expressly lists the IDS with copies of cited references and numerous other papers including "English translation of Chapter II Report."

Applicants are submitting herewith a duplicate copy of those IDS materials as were originally filed with the application as confirmed by the post card receipt.

Applicants respectfully submit that the Office Action of February 27, 2002 is incomplete for failure to consider the IDS and its enclosures and, accordingly, request that the Examiner withdraw the present Action and consider the IDS references and take same into account in reissuing the Office Action, with reset mailing and response due dates.

Respectfully submitted,

STAAS & HALSEY LLP

Date: March 18, 2002

By: 
H. J. Staas
Registration No. 22,010

700 11th Street, N.W., Ste. 500
Washington, D.C. 20001
(202) 434-1500

Please return this card, indicating receipt date and Serial No., if applicable, if the following
Filing of APPLICATION w/10 sheets of FORMAL DRAWINGS (but without Declaration
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PCT, Notification concerning submission or transmittal of Priority Document Cover page of
International publication, Chapter II Demand, Written Opinion, Chapter II Report, English
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in English

Applicant(s):

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